



RSUPPORT®'s RemoteView® has the 3 must-have features for a remote control solution that others could not provide us: smoother control, ease of access and faster data transfer.

- Medical image & information solution provider-

RemoteView server

The best remote support solution for your best customers, RemoteView

RemoteView® from RSUPPORT® is the most convenient and efficient solution for managing your remote terminals. Increase your competitiveness by increasing your asset management efficiency while spending less money and resources. RemoteView® provides the highest level of security and remote control technology.



RemoteView® Security Features



SSL Encrypted Data Transmission

You can set the security settings to transmit all data SSL encrypted; you can manage your remote assets even more securely through this feature



AES 256 Bit Data Encryption

During remote control sessions, packets of data are transmitted to and from at maximum AES 256 bits. If the data are lost during the transmission, the lost data is rendered useless because of this feature.



Works across Firewalls, Proxy Servers, and other security equipment

Since all data travel through either port 80 or 443, there is no need to change the settings on your security software and equipment.



Session Recording

The video of the remote control sessions can be recorded and later accessed to respond to any claims of misconduct while delivering support via remote control.



Email Notification Service

Activity logs of all users who use Rview Server are sent via the email to the super administrator when the user logs out of Rview Server.



Two-tiered Log-In Process

Users who wish to use Rview Server are prompted to provide the username and the password at two different levels to provide an even stronger security measure.

RemoteView® Areas of Application



Office Personal Computer Management & Maintenance

Manage and control all the desk top computers from a central location and prevent and respond to potential system down times.



Manage Multiple Servers At Once

You can manage mission-critical servers located at multiple sites and prevent or respond to potential down times.



Manage Remotely POS Systems, Kiosks and Digital Signages

Increase customer satisfaction and deliver higher quality customer technical support by responding to customer support requests in real-time. Unattended remote systems such as kiosks and digital signage systems can be cared for from a remote location in real-time thereby saving time and other limited resources.



Create Smartwork Environment

combine your work PC and virtual desktop resources into a SmartWork space to access them at any place and time to ensure uninterrupted work efficiency.

List of Customers

Over 5,000 enterprises and agencies already use this Asia's No.1 remote support solution, RemoteView®. Why don't you join this esteemed list today?



SHARP



NEC

HITACHI

citibank

TOSHIBA
Leading Innovation >>>



LEXMARK



FUJITSU



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RSUPPORT *Wherever possible*

For more information about RSUPPORT, please visit <http://www.rsupport.com>

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