



SMART work | MOBILE office | Home Office

The perfect remote access solution from mobile and PC.



**You can now access your PC from anywhere.  
Experience the ultimate remote control solution with RemoteView.**

# RemoteView?

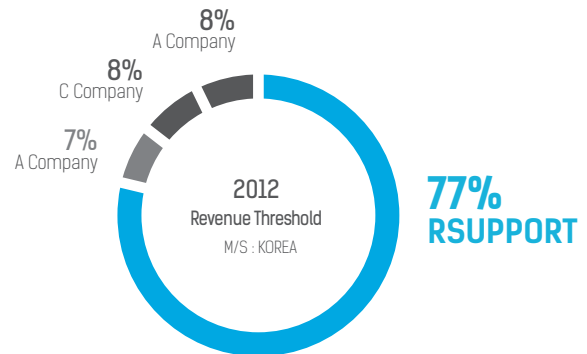
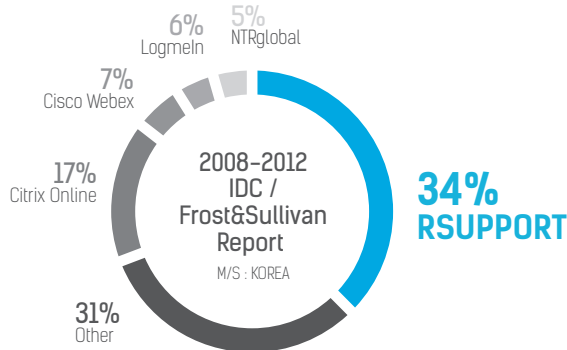
RemoteView is the best remote access solution for PCs and servers. Instantly gain secure access in real time using an internet connection. RemoteView was developed by RSUPPORT, the market leader in Asia with over 6000 customers in 20 countries worldwide.

[Try our Remote Solution now!](#)

## OUR CLIENTS



## MARKET SHARE



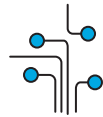
# Why use RemoteView?



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Asia  
No.1

- | RSUPPORT is the leader in the remote solutions market since 2007.
- | The company has steadily advanced into the global market.
- | Currently there are over 6000 customers in 20 countries worldwide.



Technology  
No.1

- | Award-winning performance, stability, and security.
- | Over 10 years of innovation in technology research and development.
- | Over 100 developers dedicated to system management and system integration.



Reliability  
No.1

- | The first KOSDAQ listed remote solutions company in Korea.
- | 99.95% guaranteed Service Level Agreement.
- | High end technical support provided 24 hours a day.

## > RemoteView can be used anywhere in a wide range of situations.



You can conveniently connect to your office PC from home.



From your office you can use the programs and files stored on your home PC.



While on a business trip, easily connect to your PC at the office.



If you did not bring the right teaching materials to class, you can quickly access them remotely.



If you are a server administrator, you can effectively manage servers in the IDC.



Efficiently manage a large number of PCs.



Monitor and access KIOSK terminals remotely.



Remotely carry out internet banking or stock transactions from your PC or mobile.

## > RemoteView provides optimal functionality to suit your company.



### Screen Sharing & Remote Control

View and control any remote computer in real-time.



### Access Invitations via Email

Invite others to current active sessions via email to control comparatively.



### Interactive Drawing

Use the drawing feature to enhance communication.



### Remote Diagnostics & Process Management

View hardware and software information on the remote computer.



### Remote Power Management

Take advantage of Wake-on-LAN capabilities to turn on a remote computer. (This must be supported on the remote PC).



### Screen Recording

Record screens during remote access sessions.



### Remote Printer

Print documents stored on a remote PC from the user's PC.



### File Transfer

Easily copy or transfer files with the 'Drag & Drop' feature.

## ➤ RemoteView is a high quality product with exclusive features.

### Anywhere, Anytime. Optimal Connection Guaranteed Anywhere

#### The Best Connection Success Rate

Ensures a 99.9% success rate in connection with relay servers and P2P, depending on network conditions.

#### Global Infrastructure

You can use the high quality connection service with cloud relay servers in 11 countries around the world including USA, China, Europe, Japan, Korea, and more.

#### Support a Variety of Networks.

RemoteView supports a wide range of network connections.

### Any Device. Remote Control Using Any Device



PC to PC



Mobile to PC

Integrated with RemoteKVM (Appliance)



And more!



Kiosk



ATM



Digital Signage

### Fast & Reliable. Fast and Reliable VRVD (Virtual Remote Video Driver) Engine

VRVD is an exclusive video driver with 30% higher speed than general Windows Hooking. RemoteView uses 40% less CPU usage than competitors. Experience the fastest response speed and enhanced display and seamless remote control (games, CAD, DirectX).



Remote PC



VRVD



Present PC



Remote PC



VRVD



Present PC

Speed **UP**  
CPU Usage **DOWN**

## ➤ RemoteView is a high quality product with exclusive features.

### Total Security



Prevent information leakage by remotely locking your PC screen.



Authorize users ability to remote control by the IP / MAC settings.

### Optimized for Enterprise



#### Experience Seamless Control

This is the most convenient way to monitor multiple PCs at once. View remote PC screens in real-time without the need to connect individually.



#### Administrator Features

Enhance security by using detailed remote control settings for each user. Manager and group features enable better collaboration.



#### Conveniently apply multiple settings at once.

Improved manageability by applying multiple settings to an individual PC or to all remote PCs at one time. Multiple settings can be changed at one time as well when applying changes to one or more user's settings.



#### WOL Support

Take advantage of RemoteView's WOL (Wake-on-Lan) capabilities to turn on a remote computer from a mobile device or local computer. Raise productivity and save energy with RemoteView's smart power management capabilities.

## ➤ RemoteView Can Be Utilized In Various Fields.

Telecommuting



Business Trips



Remote Work Center



### Remote Work

It is the best way to work remotely at a faster speed and a lower cost.

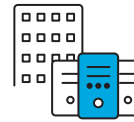
Headquarters



Monitor in Real-time  
with LiveView



IDC



Branch office



### IT Asset Management

Manage equipment such as PCs, servers, and more, efficiently in real-time.

Headquarters



Monitor in Real-time  
with LiveView



ATM



KIOSK



Digital Signage

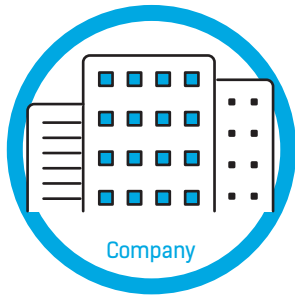


### Unattended Devices

Enhance customer satisfaction and service with remote real-time management of unattended devices, such as ATM, KIOSK, Digital Signage.



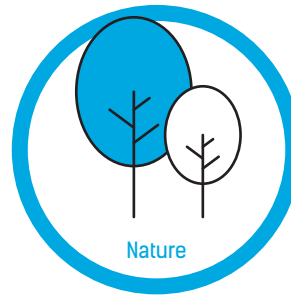
## ➤ Endless Advantages of Using RemoteView.



Cost reduction  
Increase management efficiency



Balance work and personal life  
Improve productivity



Energy saving  
Co2 reduction



Improve service  
Increase customer satisfaction

### Anytime, Anywhere

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Check emails and work documents while on a business trip or traveling abroad

### From Any Device

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Access files or folders on a home PC from the office, or vice versa.

### Seamless Control

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Control user specific programs and applications only available on the remote computer.

### Remote Control

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Easily access and control any remote computer from anywhere.

## ➤ RemoteView Provides Customized Service.

	ASP [Standard]	ASP [Enterprise]	Server
Type	<ul style="list-style-type: none"> <li>- A single user can remotely control up to 10 PCs.</li> <li>- This is suitable for individual users.</li> </ul>	<ul style="list-style-type: none"> <li>- Multiple users can remotely control a large number of PCs.</li> <li>- This is suitable for enterprises.</li> </ul>	<ul style="list-style-type: none"> <li>- Integrate the RemoteView Enterprise solution to a company's network.</li> <li>- This is suitable for enterprises</li> </ul>
Support PCs	Up to 10 PCs	Unlimited	Unlimited
Enterprise Features	Not Applicable	LiveView, Group Management, Favorite, User Permission, Intel vPro, Security and more.	LiveView, Group Management, Favorite, User Permission, Intel vPro, Security and more.
Terms	1, 3, 6, 12 Months	Yearly	Permanent
H/W	N/A	N/A	Sold Separately
OS/DB licenses	N/A	N/A	Windows Server/MSSQL
Management	Admin	Group/Manager	Group/Manager
Customize	N/A	N/A	Option
Installation	N/A	N/A	Included
Maintenance	Included	Included	1st Year Free
Network	Included	Included	Own Server

## ➤ RemoteView Exceeds the Performance of Competitors.

		RemoteView	L Company	K Company	C Company	T Company
Supported OS/Browser	Mac OS	●	×	×	×	○
	Linux	●	×	×	×	○
	Browsers (E, Chrome, Firefox, Safari, Opera)	●	×	○	×	○
Engine	GDI Support	●	×	○	×	×
	Engine Speed	★★★★★	★☆☆☆☆	★★★★☆	★★☆☆☆	★★★☆☆
Network	Auto-detect Network Change	●	×	×	×	○
	Global Relay/Session Servers	●	×	×	×	○
	Redundancy Server	●	×	×	×	○
Security	256 AES / SSL	●	△	△	△	○
	Central Management	●	×	×	×	○
	PC IP/MAC Address Access Control	●	×	×	×	×
	Log History	●	○	○	×	○
	Multiple Monitor	●	×	○	×	○
Features	Multi-Session	●	×	×	×	○
	Drag & Drop File Transfer	●	×	○	×	○
	Copy & Paste File Transfer	●	○	○	○	○
	Screen Navigation	●	×	×	×	○
	Automatic Screen Capture	●	×	○	×	×
	Interactive Drawing	●	×	△	×	△
	VOIP (Voice over IP)	●	○	○	×	○
	Virtual Print	●	×	×	×	△
	Session Recording	●	×	○	×	○
	Remote File Explorer	●	×	○	×	○
	Reboot / Reconnect	●	×	○	×	○
	Manage Processes	●	×	○	×	×
	Direct X, OpenGL Support	●	×	○	×	○
	Multiple Languages (English, Japanese, Chinese, Korean)	●	×	×	×	○
	Real-Time Status Display	●	×	×	×	○
	Control / Manage System	●	×	×	×	×



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