R SUPPORT *Wherever possible*

Product Specifications

RemoteAPI v4.1

Remote API v4.1 allows companies to easily integrate Remote support functions into their IT services and also applications as an Add On.

Use RemoteAPI's 18 functions to offer the fastest remote support, control and access Add-on services easily and quickly.

Experience a higher ROI by integrating remote support, control and management into your company's IT service and application. RSUPPORT strives to ease IT company's services.

http://www.rsupport.com
For more information visit site.

Carbonless Support

Microsoft
GOLD CERTIFIED
Partner

Compatible with
Windows 7

(intel)

			Standard	Extend
General	OS	MS Windows OS	√	√
	access method	Call API function	√	√
Control features	basic features	mouse control	√	√
		Keyboard control	√	√
		Screen sharing	√	√
		Support Dual monitor	√	√
		DirectX or OpenGL	√	√
		Send Ctrl+Alt+Del	√	√
		One way drawing	√	√
		Interactive drawing	√	√
		Clipboard	√	√
		Push URL	√	√
		Favorite (file, URL, control panel)	√	√
		Screen capture	√	√
		processes	√	√
		Presentation mode	√	√
		System information	√	√
		Simple FTP	√	√
		Chatting	√	√
		True Color setting	√	√
		VRVD 3.1	√	√
		GDI	√	√
		DDI	√	√

Control features	Advanced features	Session recording	√	√
		Voice chatting	√	√
		Auto-start keyboard/mouse control	√	√
		Remote Explorer	√	√
		Blank Screen	√	√
Security features		SSL encryption		√
		Security equipment (Firewall, IDS, IPS)		√
		Encryption (AES 256bit)		√
		Proxy Server friendly	√	√
		Control authorization	√	√
Relay feature		Gateway Connection		√

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