



"Hands down, it is speed of performance. At a call center like ours, the speed of remote control performance either drives up or drives down our overall productivity by a lot. RemoteCall® provides a valuable service to companies that have to provide high quality customer care."

- S Electronics Service -

RemoteCall

The best remote support solution for your best customers, RemoteCall®

RemoteCall® from RSUPPORT® is the fastest and the safest remote desktop support solution. Maximize your returns by providing a high caliber customer support, quicker and safer than anyone else.



RemoteCall® Potential Areas of Use



Customer Support

Any corporate enterprise or government agencies that operate call centers can increase customer satisfaction and organizational efficiency.



Internal Support and Maintenance

System Administrators and Maintenance & Repair Service Providers can do their work remotely thereby saving valuable resources.



Online Meetings & Collaborations

Colleagues, who work from different locations, can hold online meetings where they can share a common screen, send files back and forth, increasing office productivity.



Online Education & Training

Corporate and academic instructors can hold teaching sessions with students from anywhere around the world using screen share and remote sound functions.



Remote Presentations & Webinars

Close the distance between you and your customers by holding live online product demonstrations and live online seminars.



IT Consulting

Professional consulting firms may increase their efficiency in not only resolving technical support issues but also maintaining closer and immediate ties to their customers.



Mobile Service & Hand-held Device Support

Wireless service providers and handheld device manufacturers who have to provide technical support over the wireless network can also provide real-time support to their customers as they currently support desktop computers.

RemoteCall Deployment Platforms



ASP

There is no need for an up-front investment in terms of initial hardware or software purchases. Plus, the monthly billing system keeps your carrying cost low as well. Services are updated automatically when a new generation of RemoteCall is released.

Server

This pure software roll-out is amenable to multiple levels of customization depending on the customer's specifications. Since the server is installed on an internal corporate network, it also offers a high level of security as well. This model also comes with a C-Level management console custom-designed to help the System Administrator manage access, control, and adjust settings right from his desk.

Appliance

This is a standalone hardware solution that comes pre-equipped with the software. There is no need for hardware investment and this stable system requires little to no maintenance thereby driving down the total cost of ownership. Build your own customer technical support solution by customizing your own landing page to provide support to customers both in and out of your organization.

List of Customers

Over 5,000 enterprises and agencies already use this Asia's No.1 remote support solution, RemoteCall . Why don't you join this esteemed list today?



SHARP



NEC

HITACHI

citibank

TOSHIBA
Leading Innovation >>>



LEXMARK



FUJITSU



olleh kt



RSUPPORT *Wherever possible*

For more information about RSUPPORT, please visit <http://www.rsupport.com>

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