Step 01.

Connect with the customer (host) remotely and then launch Mac's [System Preferences].

Step 02.

In the System Preferences window, select [Security and Privacy].
Step 03.

1. In the [Security and Privacy], select the [Privacy] tab.
2. Select [Accessibility] in the left list area.
3. Please click the "lock" icon.
4. Please enter your user account password to unlock your privacy preferences.

※ Notice

After the update on December 4 (6.0.23), the "Privacy" screen will be shown immediately.
Step 04.

1. If your privacy preferences are locked, please check the [RcEngMgr] checkbox.

2. If you have successfully completed the above procedure, close the "Security and Privacy" window.